

Transcript: VICTORIA

Taylor-5023551471271936-5675252763115520

Full Transcript

Your call may be monitored or recorded for quality assurance purposes- Please leave your message for 762-334-4715. Hey, this message is for Mr. Urban. This is with Benefits on a Card. We administer medical insurance for MAU and it looks like we did receive a enrollment form that you signed and dated on the 6th of February requesting coverage. Um, it looks like on the form you requested to stay healthy and you see, um, the Insure Plus Basics and the Insure Plus Enhance. Unfortunately, you cannot have both medical plans, so we're just calling to see which one you were wanting. Um, it also looks like you selected dental. Um, so as of right now, we are just gonna enroll you into the Stay Healthy MEC and the InsurePlus Basics, um, as well as the dental for employee only. Um, now if this is not what you're wanting to enroll into, please give us a call back. Our phone number is 448-865-373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes-

Speaker speaker_1: Please leave your message for 762-334-4715.

Speaker speaker_2: Hey, this message is for Mr. Urban. This is with Benefits on a Card. We administer medical insurance for MAU and it looks like we did receive a enrollment form that you signed and dated on the 6th of February requesting coverage. Um, it looks like on the form you requested to stay healthy and you see, um, the Insure Plus Basics and the Insure Plus Enhance. Unfortunately, you cannot have both medical plans, so we're just calling to see which one you were wanting. Um, it also looks like you selected dental. Um, so as of right now, we are just gonna enroll you into the Stay Healthy MEC and the InsurePlus Basics, um, as well as the dental for employee only. Um, now if this is not what you're wanting to enroll into, please give us a call back. Our phone number is 448-865-373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_1: To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or

hang up. Your message has been sent. Thank you for calling. Goodbye.