

Transcript: VICTORIA

Taylor-5015754006904832-6407612851339264

Full Transcript

Your call may be monitored or recorded. To leave or interrupt-- Hey, this message is for Eva. This is Victoria with Benefits and a Card. We administer medical insurance for Hospitality Fast Solutions, and we did receive a enrollment form that you signed and dated on the 4th of March. Um, it looks like on the enrollment form you did select to enroll into the FreeRx benefit, as well as the virtual primary care for employee plus spouse, but you also selected to decline. So we're unsure if you're wanting to enroll or not. Um, also, if you are wanting to enroll your spouse into coverage, we will need their name, date of birth and full Social Security number in order to enroll them. Um, as of right now, since we're unsure if you're actually wanting to enroll or not, we are just gonna decline the coverage, um, but you can give us a call back here at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded. To leave or interrupt--

Speaker speaker_1: Hey, this message is for Eva. This is Victoria with Benefits and a Card. We administer medical insurance for Hospitality Fast Solutions, and we did receive a enrollment form that you signed and dated on the 4th of March. Um, it looks like on the enrollment form you did select to enroll into the FreeRx benefit, as well as the virtual primary care for employee plus spouse, but you also selected to decline. So we're unsure if you're wanting to enroll or not. Um, also, if you are wanting to enroll your spouse into coverage, we will need their name, date of birth and full Social Security number in order to enroll them. Um, as of right now, since we're unsure if you're actually wanting to enroll or not, we are just gonna decline the coverage, um, but you can give us a call back here at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.