

Transcript: VICTORIA

Taylor-5008787805224960-5972700336144384

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Mr. Miller. This is Victoria with Benefits and a Card. We administer medical insurance for MAU, and I'm looking at a enrollment form that you signed and dated on the 13th of March. It looks like on the form you're selecting a few different plans to enroll into for employees' children. Um, as far as medical, it looks like you selected both of the MEC plans, which unfortunately you cannot have both, so we're unsure of what to enroll you into for medical. Um, but I'm also looking at the dependents section, and it looks like we have a dependent listed for... um, listed as a spouse, um, but it, it appears that it's your, uh, dependent child, uh, due to the date of birth. So, um, we just need to verify a couple different things with you. If you will please give us a call back. Our phone number is, uh, 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, this message is for Mr. Miller. This is Victoria with Benefits and a Card. We administer medical insurance for MAU, and I'm looking at a enrollment form that you signed and dated on the 13th of March. It looks like on the form you're selecting a few different plans to enroll into for employees' children. Um, as far as medical, it looks like you selected both of the MEC plans, which unfortunately you cannot have both, so we're unsure of what to enroll you into for medical. Um, but I'm also looking at the dependents section, and it looks like we have a dependent listed for... um, listed as a spouse, um, but it, it appears that it's your, uh, dependent child, uh, due to the date of birth. So, um, we just need to verify a couple different things with you. If you will please give us a call back. Our phone number is, uh, 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.