

Transcript: VICTORIA

Taylor-4987261436772352-5946658010906624

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Patricia. This is Victoria with Benefits on a Card. We administer medical insurance for BG as of. And we did receive a enrollment form that you signed and dated on the 14th of November. It looks like for the majority of the plans that you selected, you selected for employee plus spouse, and we do have your, your spouse's information. However, uh, for the virtual primary care, I see you selected for employee plus children, um, and we do not have any children listed for you. Uh, so as of right now, we have just enrolled you into, um, everything that you selected, but for employee plus spouse. Now, if you are wanting to add children onto the enrollment, please give us a call back with their names, date of births, and full Social Security numbers. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Patricia. This is Victoria with Benefits on a Card. We administer medical insurance for BG as of. And we did receive a enrollment form that you signed and dated on the 14th of November. It looks like for the majority of the plans that you selected, you selected for employee plus spouse, and we do have your, your spouse's information. However, uh, for the virtual primary care, I see you selected for employee plus children, um, and we do not have any children listed for you. Uh, so as of right now, we have just enrolled you into, um, everything that you selected, but for employee plus spouse. Now, if you are wanting to add children onto the enrollment, please give us a call back with their names, date of births, and full Social Security numbers. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.