

Transcript: VICTORIA

Taylor-4972508273360896-6073346240724992

Full Transcript

Thank you for calling BenefitsNet card. This is Victoria. How can I help you? Hey, I wanted to opt out of the coverage. Okay. What's the name of the agency you work for? Surge. And the last four of your Social? 4321. And your first and last name? Donna Williams. All right, and do you mind verifying your address and date of birth? 207, uh, Ashwood Drive, Ripley, Mississippi 38663, and my birthday is 8/3/68. I don't know if I put my new address on there or not. Yeah. It looks like I have 207 East 1st Street. East 1st. Yeah, it's East 1st. I didn't know if they- Okay. ... had changed it or not. And then phone number is 662-587-2381? Yes, ma'am. And then email is going to be marshallyourfirstname47@gmail? Yes, ma'am. Okay. And you're wanting to decline? Yes, ma'am. All righty. I will go ahead and decline that for you and you're good to go from here. All right. Thank you. You're welcome. Have a good day.

Conversation Format

Speaker speaker_0: Thank you for calling BenefitsNet card. This is Victoria. How can I help you?

Speaker speaker_1: Hey, I wanted to opt out of the coverage.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 4321.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Donna Williams.

Speaker speaker_0: All right, and do you mind verifying your address and date of birth?

Speaker speaker_1: 207, uh, Ashwood Drive, Ripley, Mississippi 38663, and my birthday is 8/3/68. I don't know if I put my new address on there or not.

Speaker speaker_0: Yeah. It looks like I have 207 East 1st Street.

Speaker speaker_1: East 1st. Yeah, it's East 1st. I didn't know if they-

Speaker speaker_0: Okay.

Speaker speaker_1: ... had changed it or not.

Speaker speaker_0: And then phone number is 662-587-2381?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And then email is going to be marshallyourfirstname47@gmail?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And you're wanting to decline?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. I will go ahead and decline that for you and you're good to go from here.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: You're welcome. Have a good day.