

Transcript: VICTORIA

Taylor-4964469333868544-6709698223194112

Full Transcript

Thank you for calling Benefits ... this is Victoria. How can I help you? Uh, Victoria, I recently, uh, last month got a text from y'all saying I'm going to get auto-enrolled 'cause I, uh, I got my job at Surge. I just wanted to cancel that auto-enrollment. All right. What is the last four of your social? Eight, eight, four, nine. And your first and last name? Nehemias Abrego. All right. Do you mind verifying your address and date of birth? Uh, 4103 Valley Glen Drive, and, um, my date of birth is, uh, November 5th, 2000. Phone number 678-997-4485- 45? Correct. Okay. And then email is gonna be last name and then N-E-M-O 00@gmail.com. Correct. Okay. I will go ahead and decline coverage, and you're good to go from here. Thank you so much. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits ... this is Victoria. How can I help you?

Speaker speaker_1: Uh, Victoria, I recently, uh, last month got a text from y'all saying I'm going to get auto-enrolled 'cause I, uh, I got my job at Surge. I just wanted to cancel that auto-enrollment.

Speaker speaker_0: All right. What is the last four of your social?

Speaker speaker_1: Eight, eight, four, nine.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Nehemias Abrego.

Speaker speaker_0: All right. Do you mind verifying your address and date of birth?

Speaker speaker_1: Uh, 4103 Valley Glen Drive, and, um, my date of birth is, uh, November 5th, 2000.

Speaker speaker_0: Phone number 678-997-4485- 45?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. And then email is gonna be last name and then N-E-M-O 00@gmail.com.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. I will go ahead and decline coverage, and you're good to go from here.

Speaker speaker_1: Thank you so much.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Bye.