

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits on a Card. This is Victoria, how can I help you? Hi. Um, I'm calling because I received a message, um, saying that I am eligible to enroll. I just wanted to know the benefits that, um, are given in the enrollment process. What's the name of the agency you work for? Um, it's called ATC Um, Around the Clock. Okay. So this is for like their medical insurance. Um, there's- Okay. ... a few different medical plans to choose from but there's also things like, um, dental, vision, term life, short-term disability, things like that. Okay, okay. Thank you. I just wanted to know what it was. I appreciate your help. Yes, ma'am. Have a good day. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria, how can I help you?

Speaker speaker_1: Hi. Um, I'm calling because I received a message, um, saying that I am eligible to enroll. I just wanted to know the benefits that, um, are given in the enrollment process.

Speaker speaker_0: What's the name of the agency you work for?

Speaker speaker_1: Um, it's called ATC Um, Around the Clock.

Speaker speaker_0: Okay. So this is for like their medical insurance. Um, there's-

Speaker speaker_1: Okay.

Speaker speaker_0: ... a few different medical plans to choose from but there's also things like, um, dental, vision, term life, short-term disability, things like that.

Speaker speaker_1: Okay, okay. Thank you. I just wanted to know what it was. I appreciate your help.

Speaker speaker_0: Yes, ma'am. Have a good day.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: Bye-bye.