

## **Transcript: VICTORIA**

**Taylor-4933007673966592-5335576351129600**

### **Full Transcript**

A wireless subscriber you have called is not available. Your call may be monitored or recorded for quality assurance purposes. Please leave a message after the tone. Hey, this message is for Josiah. This is Victoria with Benefits on a Card. We administer medical insurance for VGS, um, and it looks like we did receive a enrollment form that you signed and dated on the 17th of February. On the enrollment form, you did select to enroll into the virtual cr- uh, virtual primary care benefit for employee only, but you also did select to decline coverage. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back as soon as possible. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: A wireless subscriber you have called is not available.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: Please leave a message after the tone.

Speaker speaker\_2: Hey, this message is for Josiah. This is Victoria with Benefits on a Card. We administer medical insurance for VGS, um, and it looks like we did receive a enrollment form that you signed and dated on the 17th of February. On the enrollment form, you did select to enroll into the virtual cr- uh, virtual primary care benefit for employee only, but you also did select to decline coverage. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back as soon as possible. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.