

Transcript: VICTORIA

Taylor-4931443714867200-6352136721580032

Full Transcript

Thank you for calling Benefits OneCard. This is Victoria. How can I help you? I, uh, I had called, like, about 10, 15 minutes ago about getting insurance, and I had it... Uh, we had completed everything, but I wasn't aware that I had already had insurance with somebody else, so I would just like to cancel that. Okay. What's the name of the agency you're working through? SSP. All right. Uh... And the last four of your social? 0914. And your first and last name? Bryan Rodriguez. B-R-Y-A-N. Okay. Do you mind verifying your address and date of birth? Yes. Date of birth, 12/04/1999. And email address, rbryan746@yahoo. What is your mailing address? My add- my mailing address is 4104 North Rose Drive, Pharr, Texas 78577. Phone number is 210-904-6076. Yes, ma'am. Okay. And you're wanting to cancel everything you enrolled in, too? Yes. Okay. Do you need help with anything else? That'll be all. Okay. You have a wonderful day. Thank you. You, too. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits OneCard. This is Victoria. How can I help you?

Speaker speaker_1: I, uh, I had called, like, about 10, 15 minutes ago about getting insurance, and I had it... Uh, we had completed everything, but I wasn't aware that I had already had insurance with somebody else, so I would just like to cancel that.

Speaker speaker_0: Okay. What's the name of the agency you're working through?

Speaker speaker_1: SSP.

Speaker speaker_0: All right. Uh... And the last four of your social?

Speaker speaker_1: 0914.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Bryan Rodriguez. B-R-Y-A-N.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: Yes. Date of birth, 12/04/1999. And email address, rbryan746@yahoo.

Speaker speaker_0: What is your mailing address?

Speaker speaker_1: My add- my mailing address is 4104 North Rose Drive, Pharr, Texas 78577.

Speaker speaker_0: Phone number is 210-904-6076.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And you're wanting to cancel everything you enrolled in, too?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Do you need help with anything else?

Speaker speaker_1: That'll be all.

Speaker speaker_0: Okay. You have a wonderful day.

Speaker speaker_1: Thank you. You, too.

Speaker speaker_0: Thank you.