

Transcript: VICTORIA

Taylor-4917859017080832-5120452764942336

Full Transcript

Thank you for calling Benefits on a Card. This is . How can I help you? Hey, how are you doing? My name is Javianna Stamps. I was calling to see if I, um, how do I go about getting my, um, my benefits cards, like, to my email since there are no way probably was mailed out, but I'm not even at the destination. I'm on the road working. Okay. What's the name of the agency you work for? Innovative Staff Solution. And the last four of your Social? 0262. And your first and last name? Javianna Stamps. Okay. And then if you'll just verify your address and date of birth. 1035 Wanton Road, Hammondville, Mississippi 39086. August 9th, 2002. Phone number is 808-213-8548? Mm-hmm. And then email is firstandlastname@outlook.com? Mm-hmm. Okay. Give me just a few seconds. Let me see if I can pull those up and email them to you real quick. Okay. I'll be right back. Okay. Okay. Thank you so much for holding. So I just sent those to your, uh, email address. Okay. Do you need help with anything else? Well, let me... Let me go look on here and see. And you said all three of them? I think it's been provisioned with the other one. Yes, ma'am, I've sent all three. Okay. You're setting up some shortly. I hadn't got it yet. Okay. I am now though. Okay. Thank you. You're welcome. Do you need help with anything else? No, ma'am. Okay. Have a wonderful day. Thank you. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is . How can I help you?

Speaker speaker_1: Hey, how are you doing? My name is Javianna Stamps. I was calling to see if I, um, how do I go about getting my, um, my benefits cards, like, to my email since there are no way probably was mailed out, but I'm not even at the destination. I'm on the road working.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Innovative Staff Solution.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 0262.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Javianna Stamps.

Speaker speaker_0: Okay. And then if you'll just verify your address and date of birth.

Speaker speaker_1: 1035 Wanton Road, Hammondville, Mississippi 39086. August 9th, 2002.

Speaker speaker_0: Phone number is 808-213-8548?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And then email is firstandlastname@outlook.com?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay. Give me just a few seconds. Let me see if I can pull those up and email them to you real quick.

Speaker speaker_1: Okay.

Speaker speaker_0: I'll be right back.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Thank you so much for holding. So I just sent those to your, uh, email address.

Speaker speaker_1: Okay.

Speaker speaker_0: Do you need help with anything else?

Speaker speaker_1: Well, let me... Let me go look on here and see. And you said all three of them? I think it's been provisioned with the other one.

Speaker speaker_0: Yes, ma'am, I've sent all three.

Speaker speaker_1: Okay. You're setting up some shortly. I hadn't got it yet. Okay. I am now though. Okay. Thank you.

Speaker speaker_0: You're welcome. Do you need help with anything else?

Speaker speaker_1: No, ma'am.

Speaker speaker_0: Okay. Have a wonderful day.

Speaker speaker_1: Thank you. You too.

Speaker speaker_0: Thank you. Bye-bye.