

## **Transcript: VICTORIA**

**Taylor-4889836277678080-5976741102698496**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello? Hi, Mr. Dates? Hello? Hi. Is this Mr. Dates? Don't know. I'm gonna take a message. Yeah. This is Victoria with Benefits and a Card. Uh, we administer medical insurance for HSS. Um, we received a enrollment form requesting coverage, uh, from him. We're just missing some information so, um, if you can have him call us back, that would be great. Who's is? Who did this? Well, I'm from Benefits and a Card. We administer the medical insurance that HSS offers.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello?

Speaker speaker\_2: Hi, Mr. Dates?

Speaker speaker\_1: Hello?

Speaker speaker\_2: Hi. Is this Mr. Dates?

Speaker speaker\_1: Don't know. I'm gonna take a message.

Speaker speaker\_2: Yeah. This is Victoria with Benefits and a Card. Uh, we administer medical insurance for HSS. Um, we received a enrollment form requesting coverage, uh, from him. We're just missing some information so, um, if you can have him call us back, that would be great.

Speaker speaker\_1: Who's is? Who did this?

Speaker speaker\_2: Well, I'm from Benefits and a Card. We administer the medical insurance that HSS offers.