

Transcript: VICTORIA

Taylor-4861313436794880-4785298890997760

Full Transcript

Your call may be monitored or recorded for quality assurance- Please leave your message for- Jeff. Hey, this message is for Jeffrey. This is Victoria with Benefits and a Card. We administer medical insurance being offered through, um, BG. We did receive a enrollment form that you signed and dated on the 8th of April. It looks like on the form you did select to enroll into the Virtual Primary Care benefit, but you also selected to decline. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Our phone number is 800... excuse me, 497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Since we're unsure if you're wanting to enroll or not, as of right now, we are gonna decline coverage. But if you are wanting to enroll, just give us a call back. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this- ... message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance-

Speaker speaker_1: Please leave your message for-

Speaker speaker_2: Jeff.

Speaker speaker_0: Hey, this message is for Jeffrey. This is Victoria with Benefits and a Card. We administer medical insurance being offered through, um, BG. We did receive a enrollment form that you signed and dated on the 8th of April. It looks like on the form you did select to enroll into the Virtual Primary Care benefit, but you also selected to decline. So we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Our phone number is 800... excuse me, 497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Since we're unsure if you're wanting to enroll or not, as of right now, we are gonna decline coverage. But if you are wanting to enroll, just give us a call back. Thank you and have a wonderful day.

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