

## **Transcript: VICTORIA**

**Taylor-4861066340253696-5263942157910016**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Center Card. This is Victoria. How can I help you? Hello, yes, my name is Ralph Templeton and I, uh, I recently enrolled and upgraded my plan and added a benefit. I mean, uh... Hello?

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits Center Card. This is Victoria. How can I help you?

Speaker speaker\_2: Hello, yes, my name is Ralph Templeton and I, uh, I recently enrolled and upgraded my plan and added a benefit. I mean, uh...

Speaker speaker\_1: Hello?