

Transcript: VICTORIA

Taylor-4851180182126592-4970254417477632

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Victoria. How can I help you? Hi, Victoria. I happened to come across your website while, uh, browsing Facebook, some of the other social media sites, and Google, and I wanted to just call and kinda get... if you're the person who I contact, person kinda giving a overview. The reason I'm curious about your platform is I work for a staffing agency and when we're talking to employers about helping to support their staffing needs, I'm looking at a way to maybe, uh, uh, add a product or service to kinda give us another advantage in selling our staffing services. So are you the right contact person? Uh, I- I'm not sure. Are you currently with a staffing agency? I'm a salesperson for the staffing- Should I send you the form? No, no, I'm a salesperson- Okay. ... for a staffing agency. Okay. Uh, so you would need to contact our sales department and I can give you a email address and a phone number. Okay, let me write that down here. I- I think the email was on your site. Is it not? Uh, um, there might be one, but this is specifically for the sales team. Okay. Just- Um. ... give me a moment here. Let me get my... Go ahead. So it should be sales@benefitsinacard.com. Sales, okay. Sale@benefits... Benefits plural? It says sales@benefitsinacard.com. Okay. Is there a telephone number as well? Yes, it's, uh, 800-Okay. ... 908- Okay. ... 1702. Okay. Extension 191. Okay. Um, you'll just need to leave a voicemail and a sales rep will call you back. All right. Thank you so much. But is- is- is- is my question valid with your company in terms of... Can you tell me about Benefits in- in- in a Card? Just- just a quick overview. I mean, I can try. What kinda information do you need? Just tell me about your company and what type of services you provide. So it really just depends. The information that I have is specific to our clients. Um, they all vary, so it might be better just to speak with someone, uh, in sales that can explain that to you. Okay. You're probably right. All right. Well, thank you so much. You're welcome. Bye now. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hi, Victoria. I happened to come across your website while, uh, browsing Facebook, some of the other social media sites, and Google, and I wanted to just call and kinda get... if you're the person who I contact, person kinda giving a overview. The reason I'm curious about your platform is I work for a staffing agency and when we're talking to

employers about helping to support their staffing needs, I'm looking at a way to maybe, uh, uh, add a product or service to kinda give us another advantage in selling our staffing services. So are you the right contact person?

Speaker speaker_1: Uh, I- I'm not sure. Are you currently with a staffing agency?

Speaker speaker_2: I'm a salesperson for the staffing-

Speaker speaker_1: Should I send you the form?

Speaker speaker_2: No, no, I'm a salesperson-

Speaker speaker_1: Okay.

Speaker speaker_2: ... for a staffing agency.

Speaker speaker_1: Okay. Uh, so you would need to contact our sales department and I can give you a email address and a phone number.

Speaker speaker_2: Okay, let me write that down here. I- I think the email was on your site. Is it not?

Speaker speaker_1: Uh, um, there might be one, but this is specifically for the sales team.

Speaker speaker_2: Okay. Just-

Speaker speaker_1: Um.

Speaker speaker_2: ... give me a moment here. Let me get my... Go ahead.

Speaker speaker_1: So it should be sales@benefitsinacard.com.

Speaker speaker_2: Sales, okay. Sale@benefits... Benefits plural?

Speaker speaker_1: It says sales@benefitsinacard.com.

Speaker speaker_2: Okay. Is there a telephone number as well?

Speaker speaker_1: Yes, it's, uh, 800-

Speaker speaker_2: Okay.

Speaker speaker_1: ... 908-

Speaker speaker_2: Okay.

Speaker speaker_1: ... 1702.

Speaker speaker_2: Okay.

Speaker speaker_1: Extension 191.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, you'll just need to leave a voicemail and a sales rep will call you back.

Speaker speaker_2: All right. Thank you so much. But is- is- is- is my question valid with your company in terms of... Can you tell me about Benefits in- in- in a Card? Just- just a quick overview.

Speaker speaker_1: I mean, I can try. What kinda information do you need?

Speaker speaker_2: Just tell me about your company and what type of services you provide.

Speaker speaker_1: So it really just depends. The information that I have is specific to our clients. Um, they all vary, so it might be better just to speak with someone, uh, in sales that can explain that to you.

Speaker speaker_2: Okay. You're probably right. All right. Well, thank you so much.

Speaker speaker_1: You're welcome.

Speaker speaker_2: Bye now.

Speaker speaker_1: Bye-bye.