

Transcript: VICTORIA

Taylor-4850706204114944-4808282832420864

Full Transcript

Thank you for calling Benefits ... This is Victoria. How can I help you? Oh, yes, my name is Tiffany C. Uh, I started at H.G. back on last Thursday and they told me to call y'all if I don't want y'all, uh, insurance through them. Okay. Uh, let's see, so you're with H.G.? Yes. Okay. And the last four of your Social? 4605. And, uh, your first and last name? Tiffany C. Last name is spelled S-P-E-A-Y. Okay. Do you mind verifying your address and date of birth? It's 540 Darke Spring Road, Wallens, Tennessee 38587. Birthday is 4/7/1971. Phone number is 615-603-0366? Yes, ma'am. And email is, uh, first ini- first initial D, last name 71 at gmail.com? It's T-D, D as in dog, T-D, my last name 71 at gmail.com. Okay. Yeah, it looks like you have already declined coverage so you're good to go from here. Okay. All right. Thank you. You're welcome. Bye-bye. Yes. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits ... This is Victoria. How can I help you?

Speaker speaker_1: Oh, yes, my name is Tiffany C. Uh, I started at H.G. back on last Thursday and they told me to call y'all if I don't want y'all, uh, insurance through them.

Speaker speaker_0: Okay. Uh, let's see, so you're with H.G.?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And the last four of your Social?

Speaker speaker_1: 4605.

Speaker speaker_0: And, uh, your first and last name?

Speaker speaker_1: Tiffany C. Last name is spelled S-P-E-A-Y.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: It's 540 Darke Spring Road, Wallens, Tennessee 38587. Birthday is 4/7/1971.

Speaker speaker_0: Phone number is 615-603-0366?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And email is, uh, first ini- first initial D, last name 71 at gmail.com?

Speaker speaker_1: It's T-D, D as in dog, T-D, my last name 71 at gmail.com.

Speaker speaker_0: Okay. Yeah, it looks like you have already declined coverage so you're good to go from here.

Speaker speaker_1: Okay. All right. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Yes. Bye-bye.