Transcript: VICTORIA Taylor-4822347968626688-5819623000195072

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Larry. Uh, this is Victoria with Benefits on a Card. We administer medical insurance for HSS and we did receive a enrollment form that you signed and dated on the 29th of October. It looks like on the form you elected to enroll into the term life for employee plus family, but you also selected, uh, the cancellation option. So we're not sure if you're wanting to enroll or not. Um, if you are wanting to enroll give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, this message is for Larry. Uh, this is Victoria with Benefits on a Card. We administer medical insurance for HSS and we did receive a enrollment form that you signed and dated on the 29th of October. It looks like on the form you elected to enroll into the term life for employee plus family, but you also selected, uh, the cancellation option. So we're not sure if you're wanting to enroll or not. Um, if you are wanting to enroll give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.