

## **Transcript: VICTORIA**

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### **Full Transcript**

Thank you for calling Benefits on a Card, this is Victoria. How can I help-- You said this is what? This is Benefits in a Card. Uh, I just got a text message. Okay. Um- They told me to call. So here at Benefits on a Card, we administer, uh, medical insurance if you work through a staffing or a temp agency. Oh, okay. Okay. Okay, then I, I don't know where this number came up from. All right. Do you not work through a temp or staffing agency? I did but I no longer work for them. Okay, if you no longer work with them, you can disregard the message. Okay. All righty. H-

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card, this is Victoria. How can I help--

Speaker speaker\_1: You said this is what?

Speaker speaker\_0: This is Benefits in a Card.

Speaker speaker\_1: Uh, I just got a text message.

Speaker speaker\_0: Okay. Um-

Speaker speaker\_1: They told me to call.

Speaker speaker\_0: So here at Benefits on a Card, we administer, uh, medical insurance if you work through a staffing or a temp agency.

Speaker speaker\_1: Oh, okay. Okay. Okay, then I, I don't know where this number came up from. All right.

Speaker speaker\_0: Do you not work through a temp or staffing agency?

Speaker speaker\_1: I did but I no longer work for them.

Speaker speaker\_0: Okay, if you no longer work with them, you can disregard the message.

Speaker speaker\_1: Okay.

Speaker speaker\_0: All righty. H-