

Transcript: VICTORIA

Taylor-4787815222132736-5874658575433728

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, is this the WIC program? Is... I don't know. Sorry. I'm sorry. Uh, what, what, um, business is this number connected to? Benefits on a Card. Benefits on a Card. Is that like SNAP? No. Uh, Benefits on a Card is the name of our company. We administer medical insurance. It's just- Oh, okay, okay, okay. I'm sorry. I had dialed the wrong number. I'm sorry. You're fine. Have a good day. Thank you. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yes, is this the WIC program?

Speaker speaker_1: Is... I don't know. Sorry.

Speaker speaker_2: I'm sorry. Uh, what, what, um, business is this number connected to?

Speaker speaker_1: Benefits on a Card.

Speaker speaker_2: Benefits on a Card. Is that like SNAP?

Speaker speaker_1: No. Uh, Benefits on a Card is the name of our company. We administer medical insurance. It's just-

Speaker speaker_2: Oh, okay, okay, okay. I'm sorry. I had dialed the wrong number. I'm sorry.

Speaker speaker_1: You're fine. Have a good day.

Speaker speaker_2: Thank you. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.