

Transcript: VICTORIA

Taylor-4758337253490688-6346133848145920

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card This is Victoria. How can I help you? Hi, this is Greg Montgomery. Um, I just, uh, started working with Surge and I was trying to decline the benefits before I got started. Okay. Uh, what's the last four of your Social? 2701. I'm sorry, did you say 2701? Yes. And your first and last name? Gregory Montgomery. Do you mind verifying your address and date of birth? Um, my address is 1750 North Ninth Street, Griffin, Georgia 30223. My date of birth is 5/5/98. Phone number 470-701-1798? Yes. Email's gonna be first name dot last name 104 at gmail.com? Yes. And you're wanting to decline, correct? Correct. Okay. Do you need help with anything else? Uh, no. That's it. All righty. Have a wonderful day. You too. Thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card This is Victoria. How can I help you?

Speaker speaker_2: Hi, this is Greg Montgomery. Um, I just, uh, started working with Surge and I was trying to decline the benefits before I got started.

Speaker speaker_1: Okay. Uh, what's the last four of your Social?

Speaker speaker_2: 2701.

Speaker speaker_1: I'm sorry, did you say 2701?

Speaker speaker_2: Yes.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Gregory Montgomery.

Speaker speaker_1: Do you mind verifying your address and date of birth?

Speaker speaker_2: Um, my address is 1750 North Ninth Street, Griffin, Georgia 30223. My date of birth is 5/5/98.

Speaker speaker_1: Phone number 470-701-1798?

Speaker speaker_2: Yes.

Speaker speaker_1: Email's gonna be first name dot last name 104 at gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: And you're wanting to decline, correct?

Speaker speaker_2: Correct.

Speaker speaker_1: Okay. Do you need help with anything else?

Speaker speaker_2: Uh, no. That's it.

Speaker speaker_1: All righty. Have a wonderful day.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: Thank you. Bye-bye.