Transcript: VICTORIA Taylor-4756774243844096-4973725817815040

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah. I... I was just, um, filling out my paperwork, but I wanted to see how much this was going to cost me for insurance. Okay. Um, what's the name of the agency you work for? Associated Staffing. Okay. And do you have the benefits guide? No. No? Okay. I could not get one. I can actually, um... If you have a good email, I can send it to you. It'll pretty much lay out all the plans, what they cover and how much they cost. Oh, that would be perfect. Okay. Give me one second. And you said it's, uh, Associated Staffing that you're with? Associated Staffing, yeah. Okay. Thanks. What would be a good email for you? It is Laura, L-A-U-R-A, Jay 1137 at Yahoo. All righty. Just sent that, so you should get it here in a few seconds. Um, are you a, uh, new hire with them? Yes. Okay. Uh, just to let you know, they typically give you 30 days from the date of your first check to get enrolled. Okay. Uh, was there anything else you might need help with? Um... Nope, as long as it's... all the information is on there. Yep. Like I said, it'll go over, like, um, all the plans, what they cover, how much they cost, as well as the, you know, the information about the carriers we work with. Okay. And the deductibles and all that? So, the majority of the plans that we offer don't have deductibles. There's only one plan that has a deductible associated with it, which, of course, it'll lay all of that out for you. Oh, okay. Mm-hmm. All right. Yep, it came through. All right. Perfect. Thank you very much. You're welcome. You have a wonderful day. You too. Thank you. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah. I... I was just, um, filling out my paperwork, but I wanted to see how much this was going to cost me for insurance.

Speaker speaker_0: Okay. Um, what's the name of the agency you work for?

Speaker speaker_1: Associated Staffing.

Speaker speaker_0: Okay. And do you have the benefits guide?

Speaker speaker_1: No.

Speaker speaker_0: No? Okay.

Speaker speaker_1: I could not get one.

Speaker speaker_0: I can actually, um... If you have a good email, I can send it to you. It'll pretty much lay out all the plans, what they cover and how much they cost.

Speaker speaker_1: Oh, that would be perfect.

Speaker speaker_0: Okay. Give me one second. And you said it's, uh, Associated Staffing that you're with?

Speaker speaker_1: Associated Staffing, yeah.

Speaker speaker_0: Okay.

Speaker speaker_1: Thanks.

Speaker speaker_0: What would be a good email for you?

Speaker speaker_1: It is Laura, L-A-U-R-A, Jay 1137 at Yahoo.

Speaker speaker_0: All righty. Just sent that, so you should get it here in a few seconds. Um, are you a, uh, new hire with them?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Uh, just to let you know, they typically give you 30 days from the date of your first check to get enrolled.

Speaker speaker_1: Okay.

Speaker speaker_0: Uh, was there anything else you might need help with?

Speaker speaker_1: Um... Nope, as long as it's... all the information is on there.

Speaker speaker_0: Yep. Like I said, it'll go over, like, um, all the plans, what they cover, how much they cost, as well as the, you know, the information about the carriers we work with.

Speaker speaker_1: Okay. And the deductibles and all that?

Speaker speaker_0: So, the majority of the plans that we offer don't have deductibles. There's only one plan that has a deductible associated with it, which, of course, it'll lay all of that out for you.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: All right. Yep, it came through.

Speaker speaker_0: All right.

Speaker speaker_1: Perfect. Thank you very much.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye.