

Transcript: VICTORIA

Taylor-4748272066674688-6141554625658880

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Megan? Hello. Yes. Hey, this is Victoria. Uh, just giving you a call back. I was able to find the ID cards. I'm sorry. We work for a couple different clients and I was looking under the wrong client. So I am gonna go ahead- Okay. ... and forward those over to you. Really quick. Okay, so it just went through. Okay. Thank you. You're welcome. I would still suggest, uh, reaching out to each pharmacy carrier, you know, Elixr, and then going on to the FreeRx website. Um, and I can, I believe I can give you the phone number for PharmaVail as well. Okay. Let me go upstairs and get a pen real quick. Sure. Okay. All right. So the phone number for PharmaVail is 933-3734. Okay. So just call both of those- And then if- ... and see if they cover it? Yeah. And then, if, you know, depending on which one does, make sure you just provide the ID card that has that information on it. So the ID card that I labeled as the MEC TeleRx, that's gonna have your information for the Elixr. Um, the one that I labeled as HI Medical ID card, that's gonna have the information for the PharmaVail. Okay. And then, like I said, if neither one of them cover the medication you're looking for, then you can try going onto FreeRx.com, setting up your account and seeing if there's coverage on FreeRx for that medication. Okay. Yes, ma'am. All right. Thank you. You're welcome. You have a wonderful day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Megan?

Speaker speaker_2: Hello. Yes.

Speaker speaker_1: Hey, this is Victoria. Uh, just giving you a call back. I was able to find the ID cards. I'm sorry. We work for a couple different clients and I was looking under the wrong client. So I am gonna go ahead-

Speaker speaker_2: Okay.

Speaker speaker_1: ... and forward those over to you. Really quick. Okay, so it just went through.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: You're welcome. I would still suggest, uh, reaching out to each pharmacy carrier, you know, Elixr, and then going on to the FreeRx website. Um, and I can, I believe I

can give you the phone number for PharmaVail as well.

Speaker speaker_2: Okay. Let me go upstairs and get a pen real quick.

Speaker speaker_1: Sure.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. So the phone number for PharmaVail is 933-3734.

Speaker speaker_2: Okay. So just call both of those-

Speaker speaker_1: And then if-

Speaker speaker_2: ... and see if they cover it?

Speaker speaker_1: Yeah. And then, if, you know, depending on which one does, make sure you just provide the ID card that has that information on it. So the ID card that I labeled as the MEC TeleRx, that's gonna have your information for the Elixr. Um, the one that I labeled as HI Medical ID card, that's gonna have the information for the PharmaVail.

Speaker speaker_2: Okay.

Speaker speaker_1: And then, like I said, if neither one of them cover the medication you're looking for, then you can try going onto FreeRx.com, setting up your account and seeing if there's coverage on FreeRx for that medication.

Speaker speaker_2: Okay.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: You're welcome. You have a wonderful day.

Speaker speaker_2: You too.

Speaker speaker_1: Bye-bye.