

Transcript: VICTORIA

Taylor-4738278318718976-5039309959249920

Full Transcript

... number 4-7-0-4-9-5-1-2-6-6 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options. Hey, this message is for Mr. Richardson. This is Victoria with Benefits and a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on this 11th of January. It looks like on the enrollment form, you did select a couple different medical plans to choose from, the MEC, the InsurePlus Basics, and the InsurePlus Enhance. You did also select dental, term life, vision, critical illness, group accident, behavioral health, and the ID xSocial Plus, all being for employee only. However, unfortunately, you cannot have both InsurePlus medical plans. So, at this time, uh, specifically for medical, we're gonna enroll you into the Stay Healthy MEC and the InsurePlus Basics, along with the additional, uh, benefit options that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, and the ID Experts for employee only. If this is not exactly what you're wanting to enroll into, please give us a call back as soon as possible. Our phone number is 800... or, I'm sorry, 844-886-5373. Again, that's 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To review, re-record, or add to your message, press one. To mark your message urgent, press two. To mark your message private, press three. To send your message as is, press pound. Your message has been sent. Goodbye.

Conversation Format

Speaker speaker_0: ... number 4-7-0-4-9-5-1-2-6-6 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options.

Speaker speaker_1: Hey, this message is for Mr. Richardson. This is Victoria with Benefits and a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on this 11th of January. It looks like on the enrollment form, you did select a couple different medical plans to choose from, the MEC, the InsurePlus Basics, and the InsurePlus Enhance. You did also select dental, term life, vision, critical illness, group accident, behavioral health, and the ID xSocial Plus, all being for employee only. However, unfortunately, you cannot have both InsurePlus medical plans. So, at this time, uh, specifically for medical, we're gonna enroll you into the Stay Healthy MEC and the InsurePlus Basics, along with the additional, uh, benefit options that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, and the ID Experts for employee only. If this

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