

## **Transcript: VICTORIA**

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### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello. Thank you for calling Management by Card. This is Victoria. How can I help you? Hello. How are you? Good. How are you? Yeah, I like... They said to me, uh, this message today and then they asked me to fill it out and I don't know how something's going on here. Oh, okay. Uh, what's the name of the agency you work for? Uh, Crowe's Staffing. And the last four of your Social? Um... I'm gonna look at it at home, so maybe I'm gonna call you tomorrow back. Tomorrow, I'm sorry. Okay, that's fine. All right. Have a good day. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello.

Speaker speaker\_2: Thank you for calling Management by Card. This is Victoria. How can I help you?

Speaker speaker\_1: Hello. How are you?

Speaker speaker\_2: Good. How are you?

Speaker speaker\_1: Yeah, I like... They said to me, uh, this message today and then they asked me to fill it out and I don't know how something's going on here.

Speaker speaker\_2: Oh, okay. Uh, what's the name of the agency you work for?

Speaker speaker\_1: Uh, Crowe's Staffing.

Speaker speaker\_2: And the last four of your Social?

Speaker speaker\_1: Um... I'm gonna look at it at home, so maybe I'm gonna call you tomorrow back. Tomorrow, I'm sorry.

Speaker speaker\_2: Okay, that's fine.

Speaker speaker\_1: All right. Have a good day.

Speaker speaker\_2: Thank you. Bye-bye.