

Transcript: VICTORIA

Taylor-4698909626908672-6712601889521664

Full Transcript

Thank you for calling Benefits Center Card. This is Victoria. How can I help you? Um, yes, um, I was just getting my mail. I was trying to call to, um, to, um, not enroll in the, uh, thing they just sent to my phone. What's the name of the agency you work for? Surge. And the last four of your Social? 4009. All right. And your first and last name? Cameron Mayo. Okay. Do you mind verifying your address and date of birth? 304 Hill Street, Apartment D, and 12012000. Phone number is 706-443-6065. Yes, ma'am. All right. And then email is gonna be thekidsc74 at gmail. Yes, ma'am. All righty. I'll go ahead and opt you out of the auto-enrollment and you're good to go from here. Okay, thank you. You're welcome. Have a wonderful day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Card. This is Victoria. How can I help you?

Speaker speaker_1: Um, yes, um, I was just getting my mail. I was trying to call to, um, to, um, not enroll in the, uh, thing they just sent to my phone.

Speaker speaker_0: What's the name of the agency you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 4009.

Speaker speaker_0: All right. And your first and last name?

Speaker speaker_1: Cameron Mayo.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: 304 Hill Street, Apartment D, and 12012000.

Speaker speaker_0: Phone number is 706-443-6065.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right. And then email is gonna be thekidsc74 at gmail.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. I'll go ahead and opt you out of the auto-enrollment and you're good to go from here.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome. Have a wonderful day.

Speaker speaker_1: You too.

Speaker speaker_0: Bye-bye.