

Transcript: VICTORIA

Taylor-4683987587088384-4697964035620864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for four seven zero three four three six seven zero one . Hey, this message is for Ms. Smith. This is Victoria with Benefits and a Card. We administer medical insurance for Hospitality Staffing Solutions. Received a enrollment form that you signed and dated on the 19th of March. Um, it looks like on a few plans you're requesting coverage, but you also did select to not participate in the benefits, so we're just unsure if you're wanting to enroll. Um, it does also look like we have your date of birth incorrect on our end. On the form, you put 11-21-24, so we do need to verify your date of birth. Um, if you'll just give us a call back as soon as possible, phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press five. To cancel this message, press star. To send this message now, press pound or hang up. To replay your message, press one.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for four seven zero three four three six seven zero one .

Speaker speaker_1: Hey, this message is for Ms. Smith. This is Victoria with Benefits and a Card. We administer medical insurance for Hospitality Staffing Solutions. Received a enrollment form that you signed and dated on the 19th of March. Um, it looks like on a few plans you're requesting coverage, but you also did select to not participate in the benefits, so we're just unsure if you're wanting to enroll. Um, it does also look like we have your date of birth incorrect on our end. On the form, you put 11-21-24, so we do need to verify your date of birth. Um, if you'll just give us a call back as soon as possible, phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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