

## **Transcript: VICTORIA**

**Taylor-4679677301800960-5478010186416128**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for . Hey, this message is for Mrs. King. This is Victoria with Benefits and a Card. Um, just giving you a call in regards to the medical insurance being offered through TRC. Uh, we did receive a enrollment form that you recently filled out on the 13th of March. Um, it looks like on the enrollment form you did select a few plans to enroll into. I'm calling specifically though about what medical plan you want. Um, you did select the Stay Healthy MEC TeleRx, the VIP Standard, and the VIP Plus. Unfortunately, you cannot have both VIP plans, um, so what we're going to do for right now is just enroll you into the Stay Healthy MEC TeleRx and the VIP Standard for employee plus child, um, and then also enroll you into the additional add-ons that you selected, the dental, TermLife, vision, critical illness, group accident, behavioral health, the, um, IDX Social Plus, and the virtual primary care. Um, but if this is not exactly what you're wanting to enroll into, just give us a call back so that we can make the adjustments needed to your enrollment. Our phone number is 878-4531. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Again, phone number is 878-4531. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

### **Conversation Format**

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