## Transcript: VICTORIA Taylor-4654677413380096-6153576909160448

## **Full Transcript**

Thank you for calling Benefits in a Card. This is Victoria. How can I help you? Um, I work with a staffing company and I had, um, dental coverage through them. And, um, I'm trying to fill out my taxes and it's asking for my 1095 form and I'm trying to get that. Okay. Um, give me one second. Okay. So you would actually need to speak with your employer directly. We don't handle the 1095, uh, forms. Can you email, email it to me? We don't have access to that at all, sir. You'll have to reach out to your employer. My employer? Um... Yes, sir. Like Mega, like does Mega 4 speak like that? Well, I just got off the phone with 'em and they gave me your number, those numbers. Okay. Um, yes. You would need to speak to Mega 4 Staffing directly because we do not have access to the 1095 forms. That is something your employer sends out to you. All right. I'm going to call them then. Okay. You have a wonderful day. Mm-hmm.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Um, I work with a staffing company and I had, um, dental coverage through them. And, um, I'm trying to fill out my taxes and it's asking for my 1095 form and I'm trying to get that.

Speaker speaker\_0: Okay. Um, give me one second. Okay. So you would actually need to speak with your employer directly. We don't handle the 1095, uh, forms.

Speaker speaker\_1: Can you email, email it to me?

Speaker speaker\_0: We don't have access to that at all, sir. You'll have to reach out to your employer.

Speaker speaker\_1: My employer? Um...

Speaker speaker 0: Yes, sir.

Speaker speaker\_1: Like Mega, like does Mega 4 speak like that? Well, I just got off the phone with 'em and they gave me your number, those numbers.

Speaker speaker\_0: Okay. Um, yes. You would need to speak to Mega 4 Staffing directly because we do not have access to the 1095 forms. That is something your employer sends out to you.

Speaker speaker\_1: All right. I'm going to call them then.

Speaker speaker\_0: Okay. You have a wonderful day.

Speaker speaker\_1: Mm-hmm.