

Transcript: VICTORIA

Taylor-4654636012978176-5044109871726592

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hey, this message is for Charlotte. This is Victoria with Benefits on a Card. We administer medical insurance for Hamilton Riker Group and we did receive a enrollment form that you signed and dated on the 6th of March. It looks like on the enrollment form you did select the dental term life and vision for employee plus spouse and then the group accident for employee only. Um, we are missing your spouse's information such as date of birth and full Social Security number in order to add them onto the enrollment. So as of right now, we are just gonna enroll you into the benefits you selected but for employee only. Uh, if you will give us a call back, uh, with your spouse's date of birth and full Social Security number and we can add him onto the dental term life and vision for you. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_3: Hey, this message is for Charlotte. This is Victoria with Benefits on a Card. We administer medical insurance for Hamilton Riker Group and we did receive a enrollment form that you signed and dated on the 6th of March. It looks like on the enrollment form you did select the dental term life and vision for employee plus spouse and then the group accident for employee only. Um, we are missing your spouse's information such as date of birth and full Social Security number in order to add them onto the enrollment. So as of right now, we are just gonna enroll you into the benefits you selected but for employee only. Uh, if you will give us a call back, uh, with your spouse's date of birth and full Social Security number and we can add him onto the dental term life and vision for you. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.