

Transcript: VICTORIA

Taylor-4647524068966400-5797956174692352

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Uh, good afternoon. Uh, so I wanted to, uh, find out details on what, uh, the benefits included. Um, yeah, I wanted to enroll. Is it... is it health insurance? Yes. What's the name of the agency you work through? Partners Personnel. Okay. Do you know what's being offered or what you might wanna enroll into? Um, no, I don't. Um, I have Medi-Cal currently, um, so my question was if that was gonna affect it. I'm not aware of it affecting it. I mean, I would definitely reach out to Medi-Cal to double-check and make sure, but I'm not aware of any restrictions myself. Uh-huh. Okay. Sure, then, um, you can start the enrollment process. That's fine. Um, so what I'm gonna do, uh, since you're unsure of what you wanna enroll into, I'm gonna email you a copy of the benefits guide so you can look over that. It'll go over, like, all the plans being offered, what they cover and how much they cost. And then, uh, once you know specifically what you want to enroll into, you can call us back from there. Sure. Uh, that sounds fine. Okay. What would be a good email to send that to? You can send that to Bob Camacho. Uh, B-O-B C-A-M-A-C-H-O 98@gmail.com. So, B-O-B C-A-M-A-C-H-O 98@gmail.com? Yeah. Okay. And you said it's Partners Personnel, correct, that you're with? Yeah, correct. All righty. I will go ahead and send that to your email, um, and like I said, once you know what you want to enroll into, just call us back from there. Okay. Great, thanks. Thank you. Have a good day. Mm-hmm. Out.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_2: Uh, good afternoon. Uh, so I wanted to, uh, find out details on what, uh, the benefits included. Um, yeah, I wanted to enroll. Is it... is it health insurance?

Speaker speaker_1: Yes. What's the name of the agency you work through?

Speaker speaker_2: Partners Personnel.

Speaker speaker_1: Okay. Do you know what's being offered or what you might wanna enroll into?

Speaker speaker_2: Um, no, I don't. Um, I have Medi-Cal currently, um, so my question was if that was gonna affect it.

Speaker speaker_1: I'm not aware of it affecting it. I mean, I would definitely reach out to Medi-Cal to double-check and make sure, but I'm not aware of any restrictions myself.

Speaker speaker_2: Uh-huh. Okay. Sure, then, um, you can start the enrollment process. That's fine.

Speaker speaker_1: Um, so what I'm gonna do, uh, since you're unsure of what you wanna enroll into, I'm gonna email you a copy of the benefits guide so you can look over that. It'll go over, like, all the plans being offered, what they cover and how much they cost. And then, uh, once you know specifically what you want to enroll into, you can call us back from there.

Speaker speaker_2: Sure. Uh, that sounds fine.

Speaker speaker_1: Okay. What would be a good email to send that to?

Speaker speaker_2: You can send that to Bob Camacho. Uh, B-O-B C-A-M-A-C-H-O 98@gmail.com.

Speaker speaker_1: So, B-O-B C-A-M-A-C-H-O 98@gmail.com?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. And you said it's Partners Personnel, correct, that you're with?

Speaker speaker_2: Yeah, correct.

Speaker speaker_1: All righty. I will go ahead and send that to your email, um, and like I said, once you know what you want to enroll into, just call us back from there.

Speaker speaker_2: Okay. Great, thanks.

Speaker speaker_1: Thank you. Have a good day.

Speaker speaker_2: Mm-hmm. Out.