

Transcript: VICTORIA

Taylor-4623148155977728-6564885690630144

Full Transcript

Thank you for calling Benefits in a Card. This is Victoria. How can I help you? Hi, this is Alex Mercado. I was trying to just enroll in some benefits. What's the, uh, name of the agency you work for? Um, it's Partners Personnel. And the last four of your Social? 4343. All right, and do you mind verifying your address and date of birth? 2207 West Watchbird Tribe, Phoenix, Arizona. Date of birth is 03/20/2004. Is the zip code for the address 85029? Correct. Phone number 602-785-1847? Correct. And then email is just going to be, uh, first, first name and then M-E-R-C-A-D-O 0320 at gmail. Correct. Okay. Uh... Do you know what you're wanting to enroll into specifically? No. I was just calling in to see what they have to offer. So there's multiple plans to, uh, choose from. What I can do is I can email you the, um, benefits guide. It'll go over all the plans. Mm-hmm. Uh, what they cover and how much they cost. And then once you make a decision on the specific plans you wanna enroll into, you can call us back from there to enroll. Okay, that sounds good. Um, let me get this sent to your email. I know that it says that I have 30 days. Um, if it passes those 30 days, will I be able to still enroll or no? No. Um, so it looks like you have until the 5th of March to get enrolled. Okay. All right, so I just sent that to your email. You should get it here in a few seconds and then, like I said, if you see anything that you're interested in, just give us a call back once you know and it... And like I said, you have until the 5th of March to get enrolled. Okay. Appreciate it. Thank you so much. You're welcome. You have a wonderful day. You . Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi, this is Alex Mercado. I was trying to just enroll in some benefits.

Speaker speaker_0: What's the, uh, name of the agency you work for?

Speaker speaker_1: Um, it's Partners Personnel.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 4343.

Speaker speaker_0: All right, and do you mind verifying your address and date of birth?

Speaker speaker_1: 2207 West Watchbird Tribe, Phoenix, Arizona. Date of birth is 03/20/2004.

Speaker speaker_0: Is the zip code for the address 85029?

Speaker speaker_1: Correct.

Speaker speaker_0: Phone number 602-785-1847?

Speaker speaker_1: Correct.

Speaker speaker_0: And then email is just going to be, uh, first, first name and then M-E-R-C-A-D-O 0320 at gmail.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Uh... Do you know what you're wanting to enroll into specifically?

Speaker speaker_1: No. I was just calling in to see what they have to offer.

Speaker speaker_0: So there's multiple plans to, uh, choose from. What I can do is I can email you the, um, benefits guide. It'll go over all the plans.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Uh, what they cover and how much they cost. And then once you make a decision on the specific plans you wanna enroll into, you can call us back from there to enroll.

Speaker speaker_1: Okay, that sounds good.

Speaker speaker_0: Um, let me get this sent to your email.

Speaker speaker_1: I know that it says that I have 30 days. Um, if it passes those 30 days, will I be able to still enroll or no?

Speaker speaker_0: No. Um, so it looks like you have until the 5th of March to get enrolled.

Speaker speaker_1: Okay.

Speaker speaker_0: All right, so I just sent that to your email. You should get it here in a few seconds and then, like I said, if you see anything that you're interested in, just give us a call back once you know and it... And like I said, you have until the 5th of March to get enrolled.

Speaker speaker_1: Okay. Appreciate it. Thank you so much.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: You . Bye-bye.

Speaker speaker_0: Bye-bye.