

## **Transcript: VICTORIA**

**Taylor-4622111925911552-6161009311268864**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system. 937-346-6673 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hey, this message is for Joshua. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing, um, and I see where a text message was sent to you about the auto-enrollment and we did get your response. Um, so if you are wanting to opt out of the auto-enrollment, please give us a call back as soon as possible. Uh, we will need to decline the coverage over the phone. Um, they typically automatically enroll you into the MEC teleRx 30 days from the date of your first paycheck, so you will need to decline the coverage before then. Um, so if you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. If you're satisfied with the message... To send your message with normal delivery, press one. To send your message with... Thank you. Your message has been sent.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system. 937-346-6673 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Hey, this message is for Joshua. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing, um, and I see where a text message was sent to you about the auto-enrollment and we did get your response. Um, so if you are wanting to opt out of the auto-enrollment, please give us a call back as soon as possible. Uh, we will need to decline the coverage over the phone. Um, they typically automatically enroll you into the MEC teleRx 30 days from the date of your first paycheck, so you will need to decline the coverage before then. Um, so if you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker\_0: If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. If you're satisfied with the message... To send your message with normal delivery, press one. To send your message with... Thank you. Your message has been sent.