## Transcript: VICTORIA Taylor-4605535472893952-4727669243297792

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, is this Tisha? Yeah, this is her. Hey, this is Victoria with medical insurance for site staffing. Yes. Okay. So we did receive a enrollment form that you submitted on the 12th of March. Um, it looks like you selected the coverage level for employee plus children, but you did not select any specific plans. So are you wanting to enroll into the coverage? No. Actually, no. Okay. So you just want to decline? Yes. Okay. All righty. I will go ahead and do so and that's all I needed. Okay. Thank you. Thank you. Bye-bye. Bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, is this Tisha?

Speaker speaker\_2: Yeah, this is her.

Speaker speaker\_1: Hey, this is Victoria with medical insurance for site staffing.

Speaker speaker\_2: Yes.

Speaker speaker\_1: Okay. So we did receive a enrollment form that you submitted on the 12th of March. Um, it looks like you selected the coverage level for employee plus children, but you did not select any specific plans. So are you wanting to enroll into the coverage?

Speaker speaker\_2: No. Actually, no.

Speaker speaker\_1: Okay. So you just want to decline?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Okay. All righty. I will go ahead and do so and that's all I needed.

Speaker speaker\_2: Okay. Thank you.

Speaker speaker\_1: Thank you. Bye-bye.

Speaker speaker\_2: Bye.