

Transcript: VICTORIA

Taylor-4600056186454016-4727525614862336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Derrick? Yes, ma'am. This is him. Hey. This is Victoria with Benefits on a Card. Um, I'm calling in on behalf of BTSS, the staffing agency. Yes. Hey. So we administer their medical insurance, um, and we did receive a enrollment form that you signed and dated on the 8th of January requesting coverage. Um- Yes, ma'am. I- is it a, is it a, um, okay time to give you guys a call back? Like right now, it's kind of a bad time. I'm in the middle of something. I'm sorry. You're fine. Yeah, you can call us back. Uh, we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time, and you would just call the same number back. Okay. No worries. Thank you so much. You're welcome. Have a good day. Yes, ma'am. You too. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Derrick?

Speaker speaker_2: Yes, ma'am. This is him.

Speaker speaker_1: Hey. This is Victoria with Benefits on a Card. Um, I'm calling in on behalf of BTSS, the staffing agency.

Speaker speaker_2: Yes.

Speaker speaker_1: Hey. So we administer their medical insurance, um, and we did receive a enrollment form that you signed and dated on the 8th of January requesting coverage. Um-

Speaker speaker_2: Yes, ma'am. I- is it a, is it a, um, okay time to give you guys a call back? Like right now, it's kind of a bad time. I'm in the middle of something. I'm sorry.

Speaker speaker_1: You're fine. Yeah, you can call us back. Uh, we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time, and you would just call the same number back.

Speaker speaker_2: Okay. No worries. Thank you so much.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: Yes, ma'am. You too. Thank you. Bye-bye.

Speaker speaker_1: Bye-bye.