

Transcript: VICTORIA

Taylor-4586908482486272-6153867170889728

Full Transcript

Your call is being forwarded to an automatic voice message system. Your call may be monitored or recorded for quality assurance purposes. 404-937-0958 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, this message is for Mr. Royal. This is Victoria with Benefits on a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 29th of October. It looks like you're requesting the StayHealthy MEC medical plan for you and your family. However, we are missing your dependent information such as the names, date of births, and Social Security numbers of the dependents you would like to carry. As of right now, since we are missing this information, we are just gonna enroll you into the StayHealthy MEC for employee only, but if you are wanting to add a spouse and children onto the enrollment, please give us a call back with their names, date of births, and Social Security numbers. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you are satisfied with your message, press one. To listen to your message, press two. To erase and re-record, press thr- To send your message with normal delivery, press one. To send your message with urg- Thank you, your message has been sent. Goodbye.

Conversation Format

Speaker speaker_0: Your call is being forwarded to an automatic voice message system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

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Speaker speaker_2: Hey, this message is for Mr. Royal. This is Victoria with Benefits on a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 29th of October. It looks like you're requesting the StayHealthy MEC medical plan for you and your family. However, we are missing your dependent information such as the names, date of births, and Social Security numbers of the dependents you would like to carry. As of right now, since we are missing this information, we are just gonna enroll you into the StayHealthy MEC for employee only, but if you are wanting to add a spouse and children onto the enrollment, please give us a call back with their names, date of births, and Social Security numbers. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful

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Speaker speaker_0: If you are satisfied with your message, press one. To listen to your message, press two. To erase and re-record, press thr- To send your message with normal delivery, press one. To send your message with urg- Thank you, your message has been sent. Goodbye.