

## **Transcript: VICTORIA**

**Taylor-4576254333468672-5313132243894272**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call has been forwarded or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ms. Lyles. This is Victoria with Benefits on a Card. We administer, uh, medical insurance for MAU, um, and we did receive a bad form that you signed and dated on the 4th of April. It looks like on the enrollment form, you did select to enroll into all the medical plans being offered, um, so we were just unsure which one to enroll you into specifically. Uh, if you'll give us a call back, phone number is 886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you, and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call has been forwarded or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, this message is for Ms. Lyles. This is Victoria with Benefits on a Card. We administer, uh, medical insurance for MAU, um, and we did receive a bad form that you signed and dated on the 4th of April. It looks like on the enrollment form, you did select to enroll into all the medical plans being offered, um, so we were just unsure which one to enroll you into specifically. Uh, if you'll give us a call back, phone number is 886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you, and have a wonderful day.