

Transcript: VICTORIA

Taylor-4558816689569792-5180134711672832

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Yes. I was calling to say I don't want a, um, I want a cancel that, um, insurance thing from April 4. I don't want to be in it. Okay. What's the last four of your Social? 1746. Your first and last name? Darren Barbours. Okay. Do you mind verifying your address and date of birth? My address is 4977 7 Road, and my birthday is September 13, 1988. All right. Phone number 843-544-3812. Mm-hmm. And the email is barbours@gmail.com? Mm-hmm. Alrighty. I will go ahead and decline it for you and you're good to go from here. Okay. Have a good day. Thank you, ma'am. You too. Thank you. Bye-bye. Mm-hmm.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_2: Yes. I was calling to say I don't want a, um, I want a cancel that, um, insurance thing from April 4. I don't want to be in it.

Speaker speaker_1: Okay. What's the last four of your Social?

Speaker speaker_2: 1746.

Speaker speaker_1: Your first and last name?

Speaker speaker_2: Darren Barbours.

Speaker speaker_1: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: My address is 4977 7 Road, and my birthday is September 13, 1988.

Speaker speaker_1: All right. Phone number 843-544-3812.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: And the email is barbours@gmail.com?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Alrighty. I will go ahead and decline it for you and you're good to go from here.

Speaker speaker_2: Okay.

Speaker speaker_1: Have a good day.

Speaker speaker_2: Thank you, ma'am. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Mm-hmm.