

Transcript: VICTORIA

Taylor-4550903240769536-4982483700596736

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. Um, I was informed that I needed to enroll within 30 days of employment. Okay. Uh, what's the name of the agency you work for? HSS. It's Hospitality Staffing Services. Gotcha. And the last, last four of your SSN? 2135. And your first and last name? First name Maria, middle initial T, last name Gomezz, G-O-M-E-Z. Do you mind verifying your address and date of birth? Yes, it's 52888 Calle Camacho. That's C-A-L-L-E, C- capital C-A-M-A-C-H-O, Apartment B as in boy. Coachella, California 92236. My date of birth is March 26th, 1964. I have somebody at the door. Can I put you on hold for a minute? Yeah, that's fine. Okay, thanks. All right. Okay, I'm back. Gotcha. Um, and then just to make sure, phone number is 442-400-4380? Yes. Okay. And then your email is A-R-I-O-M-E 144@gmail.com? Yes. Okay. Now do you know what's being offered or what you might want to enroll into? No, I don't. Why don't I go ahead and give you a call right back. Is that okay? Yeah, that's fine. Um, I'm gonna just send you some information to your email about the different plans. Okay. And then just to let you know, um, it looks like you have until the 30th of April to enroll. Okay. 30th of April. Oh, I still have time then. Thank you. Yes, ma'am. You're welcome. I'll send that to your email. Have a good day. All right. Bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi. Um, I was informed that I needed to enroll within 30 days of employment.

Speaker speaker_0: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_1: HSS. It's Hospitality Staffing Services.

Speaker speaker_0: Gotcha. And the last, last four of your SSN?

Speaker speaker_1: 2135.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: First name Maria, middle initial T, last name Gomezz, G-O-M-E-Z.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: Yes, it's 52888 Calle Camacho. That's C-A-L-L-E, C- capital C-A-M-A-C-H-O, Apartment B as in boy. Coachella, California 92236. My date of birth is March 26th, 1964. I have somebody at the door. Can I put you on hold for a minute?

Speaker speaker_0: Yeah, that's fine.

Speaker speaker_1: Okay, thanks. All right. Okay, I'm back.

Speaker speaker_0: Gotcha. Um, and then just to make sure, phone number is 442-400-4380?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And then your email is A-R-I-O-M-E 144@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Now do you know what's being offered or what you might want to enroll into?

Speaker speaker_1: No, I don't. Why don't I go ahead and give you a call right back. Is that okay?

Speaker speaker_0: Yeah, that's fine. Um, I'm gonna just send you some information to your email about the different plans.

Speaker speaker_1: Okay.

Speaker speaker_0: And then just to let you know, um, it looks like you have until the 30th of April to enroll.

Speaker speaker_1: Okay. 30th of April. Oh, I still have time then. Thank you.

Speaker speaker_0: Yes, ma'am. You're welcome. I'll send that to your email.

Speaker speaker_1: Have a good day. All right. Bye.

Speaker speaker_0: Bye.