

Transcript: VICTORIA

Taylor-4528673521713152-4882704320479232

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hello? Speak up. Can't hear you. Oh, never mind. I know why. I'm not here. Leave a number. Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign. This message is for Mr. Barry. This is Victoria with Benefits on a Card. We administer medical insurance for BGES. Um, and I'm just calling because we did receive a enrollment form that you signed and dated on the 30th of December. It looks like on the enrollment form you did select to enroll into the virtual primary care, but you also selected to not participate in the benefits. So we were, um, unsure if you're wanting to enroll or not. If you are wanting to enroll, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and... Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello? Hello? Speak up. Can't hear you. Oh, never mind. I know why. I'm not here. Leave a number.

Speaker speaker_2: Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign.

Speaker speaker_3: This message is for Mr. Barry. This is Victoria with Benefits on a Card. We administer medical insurance for BGES. Um, and I'm just calling because we did receive a enrollment form that you signed and dated on the 30th of December. It looks like on the enrollment form you did select to enroll into the virtual primary care, but you also selected to not participate in the benefits. So we were, um, unsure if you're wanting to enroll or not. If you are wanting to enroll, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_2: To replay your message, press one. To continue recording, press two. To delete and... Your message has been sent. Thank you for calling. Goodbye.