

Transcript: VICTORIA

Taylor-4519447114203136-5336800966131712

Full Transcript

Call has been forwarded- Your call may be monitored... ... to voicemail. ... or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey. This message is for Robert Hernandez. This is Victoria with Benefits on a Card. We administer medical insurance for BGS, and we did attempt to send you your ID card again, um, to the n- the address you recently provided us, 404 18th Street, um, in Greenlee, Colorado, 80631. However, it was returned back to us, so we were just verifying that we have your address here correct. Um, if you do live in an apartment, please call us back with the apartment number. Um, our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Call has been forwarded-

Speaker speaker_1: Your call may be monitored...

Speaker speaker_0: ... to voicemail. ... or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey. This message is for Robert Hernandez. This is Victoria with Benefits on a Card. We administer medical insurance for BGS, and we did attempt to send you your ID card again, um, to the n- the address you recently provided us, 404 18th Street, um, in Greenlee, Colorado, 80631. However, it was returned back to us, so we were just verifying that we have your address here correct. Um, if you do live in an apartment, please call us back with the apartment number. Um, our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.