## Transcript: VICTORIA Taylor-4506962131992576-4962091226415104

## **Full Transcript**

Thank you for calling Benefits ... 8:40. How can I help you? Hi. I was hoping to enroll in, uh, any benefits. Okay. What's the name of the agency you work for? Integrity Trades in LaPorte. And the last four of your Social? 8408. And your first and last name? Jayden Scribner. Okay. Uh, do you mind verifying your address and date of birth? Sure. 2286 West Ash Street in LaPorte. And my date of birth is August 13th, 2001. Okay. Phone number 219-575-1881? Yes, ma'am. And then email is, uh, first name with two A's and then last name @gmail.com? Yep. Okay. Do you know specifically what you're wanting to enroll into? Uh, health insurance. Yeah. Okay. What, what plan specifically? Uh, that I do not know. Gotcha. Um, so what I can do is I can email you a copy of the benefits guide. It goes over pretty much all the plans being offered, what they cover and how much they cost. So you can look over that. Um, and it looks like you have until this Friday to get enrolled. So once you know, you can call us back from there. Gotcha. Okay. Um, I will go ahead and get that sent to your email, but did you have any questions for me in the meantime? Uh, not at the moment, no. Okay. All righty. Well, I'll go ahead and get that sent to you and, uh, just give us All right. Thank you. You're welcome. You have a wonderful day. You too.

## **Conversation Format**

Speaker speaker 0: Thank you for calling Benefits ... 8:40. How can I help you?

Speaker speaker\_1: Hi. I was hoping to enroll in, uh, any benefits.

Speaker speaker\_0: Okay. What's the name of the agency you work for?

Speaker speaker 1: Integrity Trades in LaPorte.

Speaker speaker\_0: And the last four of your Social?

Speaker speaker\_1: 8408.

Speaker speaker\_0: And your first and last name?

Speaker speaker\_1: Jayden Scribner.

Speaker speaker\_0: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker\_1: Sure. 2286 West Ash Street in LaPorte. And my date of birth is August 13th, 2001.

Speaker speaker\_0: Okay. Phone number 219-575-1881?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: And then email is, uh, first name with two A's and then last name @gmail.com?

Speaker speaker\_1: Yep.

Speaker speaker\_0: Okay. Do you know specifically what you're wanting to enroll into?

Speaker speaker\_1: Uh, health insurance.

Speaker speaker\_0: Yeah. Okay. What, what plan specifically?

Speaker speaker\_1: Uh, that I do not know.

Speaker speaker\_0: Gotcha. Um, so what I can do is I can email you a copy of the benefits guide. It goes over pretty much all the plans being offered, what they cover and how much they cost. So you can look over that. Um, and it looks like you have until this Friday to get enrolled. So once you know, you can call us back from there.

Speaker speaker\_1: Gotcha.

Speaker speaker\_0: Okay. Um, I will go ahead and get that sent to your email, but did you have any questions for me in the meantime?

Speaker speaker\_1: Uh, not at the moment, no.

Speaker speaker\_0: Okay. All righty. Well, I'll go ahead and get that sent to you and, uh, just give us All right. Thank you. You're welcome. You have a wonderful day.

Speaker speaker\_1: You too.