

Transcript: Pearl

Rojas-6690750682054656-4537340650274816

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... six, four, two, one, six, five, one, one, four is not available. Hi, good afternoon. This call is for Mr. Goodwin. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency at MAU. We are processing healthcare enrollment forms and on your form you chose coverage for employee plus child, but we did not receive any dependent information. At this moment, your coverage will be placed at employee-only coverage. You do have 30 days from the date of your first paycheck to enroll your child, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... six, four, two, one, six, five, one, one, four is not available.

Speaker speaker_2: Hi, good afternoon. This call is for Mr. Goodwin. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency at MAU. We are processing healthcare enrollment forms and on your form you chose coverage for employee plus child, but we did not receive any dependent information. At this moment, your coverage will be placed at employee-only coverage. You do have 30 days from the date of your first paycheck to enroll your child, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.