

Transcript: Pearl

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Full Transcript

I accept. And thank you for calling Benefits in a Card. My name is Pearl . Hi, my name is Divine Clark. I got a message from ya'll. I was just wondering what does it require? Okay. Do you work for a staffing agency? Yes, Megaforce. Good. Did you recently start with them? Yes. Okay. It could be in regards to your healthcare benefits. What are the last four digits of your social? 5311. 5311? Mm-hmm. Okay. And what is your address and date of birth? 10410 Wood Drive, Wenatchee, 27884. July 21, 2006. Okay. Give me a moment. Um, okay, so we have the... What is the city and state there? Greenville, North Carolina. Okay. Um, it looks like I have your account but we have the wrong date of birth on file. Can you confirm your full social? 041115311. Okay. And you said your date of birth is July 21st of 2000? Six. 2006. Okay. Okay. And have you heard a breath of 203-747-5061? Yes, ma'am. Okay. Give me... And you said you received a text message? Mm-hmm. What did... And what did that text message say? Um, it said something about your first... after your first check of 30 days, if I stop for this message or call BIC. I'm not sure. Okay. So Megaforce Staffing offers healthcare benefits to their employees, things like dental, medical, vision, short-term... excuse me, short-term disability. The price depends on how many plans you choose and who you choose to cover and it's something that they deduct from your check every week. They give you 30 days from the date of your first cha- per- check, paycheck, to either decide on a plan that you'd like or decline the coverage. If you don't do either, you're automatically enrolled in a preventative health plan that's deducted from your check every week. Okay. Did you want to enroll or decline today? Um, can I always come back and enroll? You have uh, 30 days from the 17th of April to enroll. Okay. No problem. All righty. Thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: I accept. And thank you for calling Benefits in a Card. My name is Pearl .

Speaker speaker_1: Hi, my name is Divine Clark. I got a message from ya'll. I was just wondering what does it require?

Speaker speaker_0: Okay. Do you work for a staffing agency?

Speaker speaker_1: Yes, Megaforce.

Speaker speaker_0: Good. Did you recently start with them?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. It could be in regards to your healthcare benefits. What are the last four digits of your social?

Speaker speaker_1: 5311.

Speaker speaker_0: 5311?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay. And what is your address and date of birth?

Speaker speaker_1: 10410 Wood Drive, Wenatchee, 27884. July 21, 2006.

Speaker speaker_0: Okay. Give me a moment. Um, okay, so we have the... What is the city and state there?

Speaker speaker_1: Greenville, North Carolina.

Speaker speaker_0: Okay. Um, it looks like I have your account but we have the wrong date of birth on file. Can you confirm your full social?

Speaker speaker_1: 041115311.

Speaker speaker_0: Okay. And you said your date of birth is July 21st of 2000?

Speaker speaker_1: Six.

Speaker speaker_0: 2006. Okay. Okay. And have you heard a breath of 203-747-5061?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. Give me... And you said you received a text message?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: What did... And what did that text message say?

Speaker speaker_1: Um, it said something about your first... after your first check of 30 days, if I stop for this message or call BIC. I'm not sure.

Speaker speaker_0: Okay. So Megaforce Staffing offers healthcare benefits to their employees, things like dental, medical, vision, short-term... excuse me, short-term disability. The price depends on how many plans you choose and who you choose to cover and it's something that they deduct from your check every week. They give you 30 days from the date of your first cha- per- check, paycheck, to either decide on a plan that you'd like or decline the coverage. If you don't do either, you're automatically enrolled in a preventative health plan that's deducted from your check every week.

Speaker speaker_1: Okay.

Speaker speaker_0: Did you want to enroll or decline today?

Speaker speaker_1: Um, can I always come back and enroll?

Speaker speaker_0: You have uh, 30 days from the 17th of April to enroll.

Speaker speaker_1: Okay. No problem.

Speaker speaker_0: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_1: You too.