

Transcript: Pearl

Rojas-6643593475309568-6583207979958272

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, this call is for Dashondrick Jenkins. My name is Pearl calling from Benefits and a Card, calling on behalf of your staff, UHC BPSF. We are processing healthcare enrollment forms and on your form you chose medical coverage for employee plus spouse, but we did not receive any dependent information. So we're just calling to confirm whether you needed that coverage for you and your spouse or just for yourself. At the moment, you'll be enrolled ... employee-only coverage. You do have 30 days from the date of your first paycheck to enro- to add your spouse on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and we will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hi, this call is for Dashondrick Jenkins. My name is Pearl calling from Benefits and a Card, calling on behalf of your staff, UHC BPSF. We are processing healthcare enrollment forms and on your form you chose medical coverage for employee plus spouse, but we did not receive any dependent information. So we're just calling to confirm whether you needed that coverage for you and your spouse or just for yourself. At the moment, you'll be enrolled ... employee-only coverage. You do have 30 days from the date of your first paycheck to enro- to add your spouse on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and we will be able to help you with this enrollment process. Thank you and have a great day.