

## **Transcript: Pearl**

**Rojas-6625592005017600-5583877483708416**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This call is for Miss Edmonds. My name is calling from Benefits in a Card, calling on behalf of your staffing agency at MAU. We are processing healthcare enrollment forms and on your form you left it completely blank. But you didn't choose that you don't want coverage either, so we're just calling to confirm whether you needed coverage or not. At the moment your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time, at 800-497-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hi, good afternoon. This call is for Miss Edmonds. My name is calling from Benefits in a Card, calling on behalf of your staffing agency at MAU. We are processing healthcare enrollment forms and on your form you left it completely blank. But you didn't choose that you don't want coverage either, so we're just calling to confirm whether you needed coverage or not. At the moment your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time, at 800-497-4856, and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.