

Transcript: Pearl

Rojas-6583250343215104-6620197111513088

Full Transcript

Hi, good afternoon. Thank you for calling Benefit in a Card. My name is Pearl. Who the hell is that you're speaking with? This is Wendell Long. And how can I assist you? Uh, yes, I wouldn't, uh, uh, opt out of the Benefits in a Card from my job. I already have- Okay, what's your business name- ... my own health insurance. ... and state and city you report? Okay. I work for Surge. And the last four digits of your social? 6566. All right. And can you confirm your address and date of birth for me? It's 6/28/85 and 186 Landings Drive, Frankfurt, Kentucky, 40601. All righty, and I have your phone number at 373-478... I'm missing that last number. What's that last number? Six. All righty. And I have your email address as longwendell@gmail.com? Yes, ma'am. Okay, so it looks like you're already enrolled in the coverage. I can go ahead and get that canceled for you. Cancellations do take one to two weeks to process so you may see one or two more deductions, but at most it'd be two. Okay, that works. Do you have any questions? No, ma'am. All right, thank you so much for calling. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefit in a Card. My name is Pearl. Who the hell is that you're speaking with?

Speaker speaker_1: This is Wendell Long.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Uh, yes, I wouldn't, uh, uh, opt out of the Benefits in a Card from my job. I already have-

Speaker speaker_0: Okay, what's your business name-

Speaker speaker_1: ... my own health insurance.

Speaker speaker_0: ... and state and city you report? Okay.

Speaker speaker_1: I work for Surge.

Speaker speaker_0: And the last four digits of your social?

Speaker speaker_1: 6566.

Speaker speaker_0: All right. And can you confirm your address and date of birth for me?

Speaker speaker_1: It's 6/28/85 and 186 Landings Drive, Frankfurt, Kentucky, 40601.

Speaker speaker_0: All righty, and I have your phone number at 373-478... I'm missing that last number. What's that last number?

Speaker speaker_1: Six.

Speaker speaker_0: All righty. And I have your email address as longwendell@gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay, so it looks like you're already enrolled in the coverage. I can go ahead and get that canceled for you. Cancellations do take one to two weeks to process so you may see one or two more deductions, but at most it'd be two.

Speaker speaker_1: Okay, that works.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: No, ma'am.

Speaker speaker_0: All right, thank you so much for calling. You have a great day.

Speaker speaker_1: You too.