

Transcript: Pearl

Rojas-6577734948143104-6593319136313344

Full Transcript

Hi. Hi. Good morning. Thank you for calling Benefits in a Card. My name is Pearl Hood. Who's that on the phone I'm speaking with? Uh, I'm Christopher Baskins. And how can I help you today? I, um, I just got one of those surge Benefits in a Card thing, and I just wanted to call in and inform you I don't need medical insurance. Okay. What are the last four digits of your social? 9884. And if you can confirm your address and date of birth? Uh, I don't remember what address I put it on. It was 50110 South Maple Street. Birthdate is 8/4/84. Okay. What's the city and state? Lancaster, Ohio. Hmm. Okay. Can I have your phone number as 220-216-2785? Uh, no, I got a new number. It's, uh, 220-242-1219. Okay. Can I have your email address as christopherbaskins.0795@outlook.com? Yep. Okay. And you said you wanted to cancel the coverage, correct? Yes. Okay. Cancellations take one to two weeks to process, so it's possible you'll see one or two more deductions, but at most it'll be two. Okay. Do you have any questions? Nope. Thank you so much for calling. You have a great day. All right. You too. Thank you.

Conversation Format

Speaker speaker_0: Hi. Hi. Good morning. Thank you for calling Benefits in a Card. My name is Pearl Hood. Who's that on the phone I'm speaking with?

Speaker speaker_1: Uh, I'm Christopher Baskins.

Speaker speaker_0: And how can I help you today?

Speaker speaker_1: I, um, I just got one of those surge Benefits in a Card thing, and I just wanted to call in and inform you I don't need medical insurance.

Speaker speaker_0: Okay. What are the last four digits of your social?

Speaker speaker_1: 9884.

Speaker speaker_0: And if you can confirm your address and date of birth?

Speaker speaker_1: Uh, I don't remember what address I put it on. It was 50110 South Maple Street. Birthdate is 8/4/84.

Speaker speaker_0: Okay. What's the city and state?

Speaker speaker_1: Lancaster, Ohio.

Speaker speaker_0: Hmm. Okay. Can I have your phone number as 220-216-2785?

Speaker speaker_1: Uh, no, I got a new number. It's, uh, 220-242-1219.

Speaker speaker_0: Okay. Can I have your email address as christopherbaskins.0795@outlook.com?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay. And you said you wanted to cancel the coverage, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Cancellations take one to two weeks to process, so it's possible you'll see one or two more deductions, but at most it'll be two.

Speaker speaker_1: Okay.

Speaker speaker_0: Do you have any questions?

Speaker speaker_1: Nope.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: All right. You too. Thank you.