

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Ludoff. Who's this speaking with? Hello, Pearl. This is, uh, Danielle. I work with Partners Personal. Um, I've been receiving a message from you guys saying I have 30 days from my first paycheck to enroll in benefits. Um, I just want to know what the benefits are. So, those benefits are medical, dental, vision, short-term disability, um, life insurance, group accident, things like that. Healthcare. Okay. And what do I need to do to enroll? Um, you can do it over the phone with us or you can go into the staff and agency and fill out an enrollment form. It's just however you prefer. Um, you do need to do it within 30 days of receiving your first paycheck. Okay. I'll go on the website then. Um, Partners Personal doesn't have a website, so it would be the... it'd either... it'd either be in the staff and agency or over the phone. Um, okay. So, what time do you guys close? 8:00 PM Eastern Standard Time. Okay. Can I call back later? I'm a little bit busy at the moment. Of course. Have a great day. Okay. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl Ludoff. Who's this speaking with?

Speaker speaker_2: Hello, Pearl. This is, uh, Danielle. I work with Partners Personal. Um, I've been receiving a message from you guys saying I have 30 days from my first paycheck to enroll in benefits. Um, I just want to know what the benefits are.

Speaker speaker_1: So, those benefits are medical, dental, vision, short-term disability, um, life insurance, group accident, things like that. Healthcare.

Speaker speaker_2: Okay. And what do I need to do to enroll?

Speaker speaker_1: Um, you can do it over the phone with us or you can go into the staff and agency and fill out an enrollment form. It's just however you prefer. Um, you do need to do it within 30 days of receiving your first paycheck.

Speaker speaker_2: Okay. I'll go on the website then.

Speaker speaker_1: Um, Partners Personal doesn't have a website, so it would be the... it'd either... it'd either be in the staff and agency or over the phone.

Speaker speaker_2: Um, okay. So, what time do you guys close?

Speaker speaker_1: 8:00 PM Eastern Standard Time.

Speaker speaker_2: Okay. Can I call back later? I'm a little bit busy at the moment.

Speaker speaker_1: Of course. Have a great day.

Speaker speaker_2: Okay. You too. Bye-bye.