

Transcript: Pearl

Rojas-6573954121777152-4752296759181312

Full Transcript

One, nine, nine, eight, nine, eight, seven, nine, zero is not available. Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. This call is for Mr. Bond. My name is Nicole calling from Best in a Card, calling on behalf of your staff at EGNC, the Hamilton Reicher Group. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together. So we are just calling to confirm which plan you wanted to enroll with. At this time, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a good day.

Conversation Format

Speaker speaker_0: One, nine, nine, eight, nine, eight, seven, nine, zero is not available.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. This call is for Mr. Bond. My name is Nicole calling from Best in a Card, calling on behalf of your staff at EGNC, the Hamilton Reicher Group. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together. So we are just calling to confirm which plan you wanted to enroll with. At this time, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a good day.