

Transcript: Pearl

Rojas-6568876182126592-5771529420324864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefit 10 speaking with? Uh, James Allen. And how can I assist you? Um, so let me, uh, run a little bit past you, so you'll know what I'm doing here. Um, I work for... I'm, I'm working for a temporary work company called Surge, and they gave me this little plastic card. It's got, like, four pho- phone numbers on it, and I'm just trying to kind of see what each number does, 'cause, uh, I'm... and I'm taking notes. Um, what... You know, I've talked to people, they help you find a doctor, and then another one's a pharmacy one. What, what number does this do? What number- This is an enrollment line. Another enrollment line? Okay, I have, like, three enrollment phone numbers. Okay, so all you do is just get someone signed up and get them ready, right? Correct. Okay. Um, okay. Well, thank you very much, okay? No problem. Have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefit 10 speaking with?

Speaker speaker_0: Uh, James Allen.

Speaker speaker_1: And how can I assist you?

Speaker speaker_0: Um, so let me, uh, run a little bit past you, so you'll know what I'm doing here. Um, I work for... I'm, I'm working for a temporary work company called Surge, and they gave me this little plastic card. It's got, like, four pho- phone numbers on it, and I'm just trying to kind of see what each number does, 'cause, uh, I'm... and I'm taking notes. Um, what... You know, I've talked to people, they help you find a doctor, and then another one's a pharmacy one. What, what number does this do? What number-

Speaker speaker_1: This is an enrollment line.

Speaker speaker_0: Another enrollment line? Okay, I have, like, three enrollment phone numbers. Okay, so all you do is just get someone signed up and get them ready, right?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Um, okay. Well, thank you very much, okay?

Speaker speaker_1: No problem. Have a great day.

Speaker speaker_0: You too. Bye.