

## **Transcript: Pearl**

**Rojas-6560852823719936-6094799614197760**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Hi, good afternoon. Is Mr.- Yeah, I mean, it's not a- Schneider with me? Hi, good afternoon. This call is for Mr. Schneider. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the resource company. We are processing healthcare enrollment forms and on your form you chose that you're wanting to participate but you didn't choose any plan. At the moment, your coverage will be declined. If you would like to enroll, you will need to go... undergo what's called an eligibility review. You, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 497-4856. And any of yours... you speak to will be able to help you with this process. Thank you and have a good day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for...

Speaker speaker\_1: Hi, good afternoon. Is Mr.-

Speaker speaker\_2: Yeah, I mean, it's not a-

Speaker speaker\_1: Schneider with me? Hi, good afternoon. This call is for Mr. Schneider. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the resource company. We are processing healthcare enrollment forms and on your form you chose that you're wanting to participate but you didn't choose any plan. At the moment, your coverage will be declined. If you would like to enroll, you will need to go... undergo what's called an eligibility review. You, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 497-4856. And any of yours... you speak to will be able to help you with this process. Thank you and have a good day.